



# Quality Policy

## Quality Policy Statement

SCS Building Solutions is committed to providing a high quality service to their clients which meets and where possible exceeds the expectations of its customers.

To supply our customers with the service they require we have developed a Quality Management System which satisfies the requirements of ISO 9001:2015. This has involved defining our business context and ensuring that our management system is aligned to and integral to our strategic business direction.

We are committed to the involvement of all our staff in implementing and continually improving the effectiveness of this system and will provide the personnel and resources to ensure that the importance of meeting and exceeding customer requirements is communicated and understood throughout our organisation.

The objective of the Quality Management System is to ensure that all work undertaken by SCS Building solutions, is to the highest possible standards. Further to this to ensure the compliance with any relevant legislation, customer requirements, codes of practice and industry standards.

The Chief Executive shall have overall responsibility for the implementation and the direction of the Quality Management System.

The Chief Executive shall appoint Personnel who shall be responsible for the development and the maintenance of the Quality Management System.

Furthermore, we will establish, monitor and review quality objectives on a regular basis in order to foster continual improvement in all our activities. This Policy will be reviewed for continuing suitability and effectiveness at Management Reviews and as required and appropriate.

The current Quality Policy Objective is to use electronic handovers on 50% of our sites by 2020. SCS met their previous 2017-2018 Objective of 100% of staff are aware of and have received training in the Company Integrated Management System and related Policies and procedures this Objective was met in early 2018.

This Policy will be available to any interested parties and is published on our Website.

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Date ..... 12.12.18